

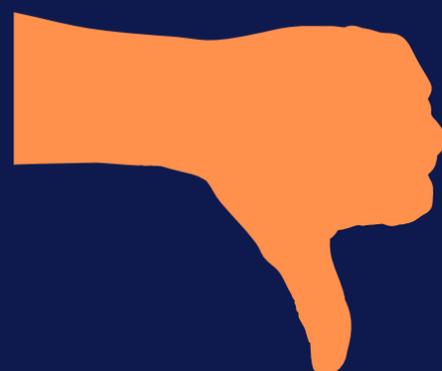


1.) YOU WILL RECEIVE YOUR PLAN

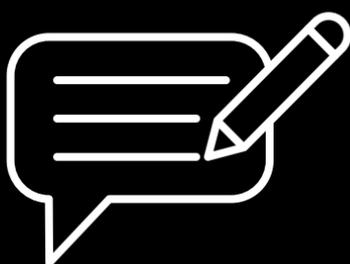
This will be in person or in the mail, and through the myplace portal. Your ECEI Coordinator, LAC or NDIA planner will let you know the next steps and how long it will take to receive your approved plan.

2.) IF YOU DISAGREE WITH YOUR PLAN?

You have the right to ask for an internal review of your plan by the NDIA. Your ECEI Coordinator, LAC or NDIA planner will explain how to do this and can put you in touch with advocates who can help you with this process.



3.) REQUESTING A REVIEW



A request for internal review of a decision must be made within three months of receiving notice of the decision from the NDIA. If you're not happy with the internal review, you can apply for a review by the Administrative Appeals Tribunal (AAT), which exists outside the NDIA.

4.) USING YOUR PLAN

You have the choice to decide what supports and services you feel you need to achieve your goals, who provides them and when and where they are delivered.



5.) REVIEWING YOUR PLAN



NDIS will contact you six weeks before your plan ends to discuss a review. If you haven't heard from us, call 1800 800 110 or find and contact an office in your area.

As part of this call, NDIS will check in with you and see how you are going with your current NDIS plan, and if your circumstances have changed in the last year.

This will the NDIS prepare for your plan review meeting, and make sure they have the information needed to make sure your plan review experience is personalised to your needs.

You can have your plan review meeting face-to-face, online or over the phone - whatever suits you best. You will also have the option to invite supports along to your check-in, such as a family member, friend or Support Coordinator. Your plan review is an opportunity to reflect on your last 12 months and what you have achieved.



Sources

<https://www.ndis.gov.au/participants/creating-your-plan/plan-approval>

<https://www.ndis.gov.au/participants/how-planning-process-works>

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